

LifeStream™ 5.5

Web Interface

What's New?

Resideo Life Care Solutions has updated our telehealth platform and redesigned the user interface of our Genesis Touch remote patient monitor.

More information about our complete release is available from the *Help* menu of LifeStream. The LifeStream v5.5 Web interface features:



CMS Billing Reports

Aligned with recent trends in billing for remote patient monitoring, three standard reports make it easier to find and report data required by the Centers for Medicare and Medicaid Services (CMS) for billing and reimbursement.

Billing Setup Report

Determine when an initial setup training meeting occurred between a care provider and a patient, and show all patients eligible for reimbursement within the report period, after 16 days of monitoring has occurred.

Under the Visits tab of the *Patient Information* menu, assigned care providers may log a new Initial Setup visit, to indicate when a training meeting occurred at the start of a monitoring period.

Billing RPM Report

Report when patients have become actively monitored for at least 30 days, within a user-defined report period.

Billing Communications Report

Report the minutes of interactive communications logged between a care provider and a patient over one calendar month, or any user-defined report period.

A new tab in the *Patient Information* menu, helps clinical users regularly log communication.

Reference *Current Procedural Terminology CPT® codes 99453, 99454 and 99457 for more detail. CPT® is a registered trademark of the American Medical Association.*

To learn what else is new in your Resideo telehealth solution, browse to the *Help* menu from LifeStream.

Technical Requirements

SOFTWARE REQUIREMENTS

Web Browser and Operating Systems:

Microsoft Internet Explorer® upgraded to Version 11 or the **Microsoft Edge Web browser**, with all system updates.

Google Chrome™ for Microsoft or Mac upgraded to the most recent stable version.

Compatibility with other Web browsers has not been validated. Use of other web browsers may result in difficult-to-access controls or a cluttered display that may adversely impact ease of use.

LifeStream's Web interface has been validated with a desktop Web browser, on the Operating Systems specified above. Install and maintain all Operating System updates on any computers interacting with LifeStream™ to protect patient data and your system.

Portable Document Format (PDF) Reader:

Use Adobe® Acrobat® Reader, or an updated PDF reader, to view files.

Anti-Virus Software:

Install and maintain current anti-virus software on computers interacting with LifeStream™ to help protect patient data and your system.

SYSTEM REQUIREMENTS

Display: A monitor screen capable of supporting at least a 1200 x 768 resolution.

Peripherals: Mouse and keyboard.

Internet: An Internet connection is required.

SYSTEM RECOMMENDATIONS

Processor: 1GHz or faster x86- or x64-bit

Memory: 1GB RAM 32-bit; 2GB RAM 64-bit

System Time: This web interface displays times in the time zone of the user's Web browser. To check the correct time for your time zone, use: <http://www.time.gov>.

For more information

lifecaresolutions.resideo.com

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LifeStream™ Updates: LifeStream™ uses a platform approach that limits the likelihood that incremental updates to either a supported operating system or browser would impact the product. However, if a deleterious impact were reported, LifeStream™ supports an update mechanism that creates a path to deliver revised software. These impacts are limited to the specific client workstation and do not impact the retrospective collection of patient data.

Video Visits: A license is required to host video visits with a patient. All visits must include at least one patient. Genesis Touch® patient monitors must be upgraded to a compatible version, connected to Wi-Fi®, or licensed with a video-over-cellular data plan. Participants and hosts using Internet Explorer will be asked to download and install a Vidyo.io™ plugin, or a Vidyo.io™ application.

Video Visits may not be used on the Microsoft Edge Web browser.

Workstation: Any location where a user will access and interact with LifeStream™. Each workstation, both within the agency and those at any remote location, should be evaluated by your IT support staff to ensure the specifications have been met. The LifeStream™ Web interface may be accessed without an installation on a workstation, via a web interface.

Internet Access: The LifeStream™ Web client uses https:// connections. If an exception needs to be made in your Proxy Server or firewall to allow access, we recommend it be made to the domain vitalsmanager.com. Some network proxy configurations require authentication be entered at the web browser level, and may require that an exception be entered in the proxy for the system to work.

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HIPAA Medical Privacy Standards: LifeStream™ has been designed to comply with HIPAA regulations. It is the organization's responsibility for complying with privacy and security statutes for full HIPAA compliance, including any necessary and related policies and procedures. All users of the system hold responsibility and accountability for protecting the privacy of a client's health information.

Credentials: To install or access LifeStream™, authorized users need a username and password. To access the LifeStream™ Web interface, you may login at the web address given to you in your welcome documentation, or by your administrator.

Monitor Compatibility: All warranted Life Care Solutions monitors and their compatible peripherals, including Genesis Touch and Genesis DM monitors.

Personal Emergency Response Systems (PERS) products are NOT compatible with LifeStream. These products are no longer for sale, and may no longer be serviced and repaired.

Export and Print: Install all printer drivers before attempting to print from LifeStream™.

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Customer Service: 1-888-353-5404 | Ext. 1

Resideo Life Care Solutions is not responsible for the technical support of any workstations defined herein.

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