

	Standard Operating Procedures
	Preparing Telemonitor DM

Purpose: Preparing the optimal monitoring session for each client by choosing & programming the monitor effectively

Cross Referencing: DM Programming / Troubleshooting Guide, Programming Telemonitor using LifeStream SOP, Genesis DM User Manual

Materials: Monitor, Power supply, Programming Guide, communication from telehealth clinician

DO NOT DO ANY MANUAL PROGRAMMING PRIOR TO THIS PROCEDURE

Procedure Description:

1. Identify Client for Telemonitoring

Communication from requesting clinician:

- Preferred test time, ability to use a scale, language, questions requested, peripherals in use, etc.

Communication to installer:

- Above information and deadline for installation, assign Serial Numbers from ALL equipment in LifeStream

2. Check Equipment

- Is in good working condition and all parts labeled
- Monitor, Scale, Oximeters, Cellular modems (all have serial numbers to track)
- Verify equipment for this patient matches what is on referral form.
- Verify remaining cables, sensors and peripherals per checklist

3. Assign & Program Monitor (in LifeStream –Best Practice)

- LifeStream remote programming should ideally be done before installation.
See LifeStream manual, Assigning & Setting Up Equipment-Assigning a Monitor to the Selected Patient
- Verify each tab under Equipment Set Up & Save

4. DM Monitors- In the Client Home:

- Follow Telemonitor Installation & Patient Instruction SOP
- When installing the monitor, Press YES to Setup Wizard prompt to download the programming entered in LifeStream into the monitor.
- If additional programming is required in the home, i.e. re-set the test time, do so **after the Setup Wizard is complete**. Send a test message after any changes.