

Purpose: Set up of all required equipment necessary for successful transmission of patient data.

Cross Referencing: Programming monitor, Genesis Touch Getting Started Guide, Introducing Patients to Telemonitoring

Materials: Monitor and accessories with installation documents in transport container.

Applications and Restrictions:

- Client is physically and cognitively unable to learn process and has no willing and able caregiver
- Client is combative/displays behavioral problems
- Client is living in a residence unsafe for home monitoring
- Monitors are at risk of infestation or other damage

Procedure Description:

Pre - installation

1. Gather all equipment needed for installation
 - Verify correct scale, BP unit, Pulse ox
 - Inspect all system components for wear/damage/cleanliness
 - Program initial client specific parameters – within LifeStream (recommended)
 - Prepare installation documents
 - Place all equipment and installation documents in suitable transport bag or container

Installation - General

1. Remove monitor and peripherals from transport bag - show monitor to client/user
2. Explain that a few minutes are needed for setup
3. Provide patient with the "Introducing Patients to Genesis Touch Telemonitoring" Handout to review while equipment is being set up.
4. Be alert, throughout the visit, to physical/cognitive/social/environmental conditions that could negatively affect ability to monitor.

Place monitor

1. Choose a convenient location, with strong cellular connection, such as near a window. Also find a place acceptable to patient to assure compliance, correct body mechanics and client satisfaction.
2. Choose a site for availability of a 3 prong, functioning electrical outlet.
3. Place monitor stand with monitor on a flat, stable, uncluttered surface

Do Not

- Use electrical wall outlet controlled by a switch
- Place near water or heat sources (sinks, bathtubs, stove, fireplace, heat vents)
- Place on or next to electrical equipment *unless absolutely necessary* (television, microwave)

Place scale

1. Choose easily accessible location away from high traffic areas
2. Place scale on a flat, even, stable surface where it will not be moved.
3. Check scale for stability prior to patient use
4. If using a scale running on batteries, make sure you have fresh batteries installed in the scale prior to use

Avoid

1. Placing a Bluetooth enabled Wireless Scale more than 30 feet (10 meters) away from the monitor or you could experience connection issues.
2. Placing near water sources (sinks, bathtubs)

If powering scale through electrical outlet, attach scale cable to scale

1. Locate scale's DB-9 port recessed at the top of the scale
2. Insert the DB-9 connector into the port. Ensure clips snap in place.
3. Plug into power strip provided
4. Wireless Bluetooth scales should generate an audible beep when connected to power

Blood Pressure unit

1. Connect BP cuff to NIBP port on left side of blood pressure monitor
2. Place unit within close proximity of Genesis Touch tablet

Oximeter

1. Ensure that oximeter is fully charged (4-5 hours), and not more or battery damage can ensue, prior to installation in the home
2. Keep oximeter close to the monitor to ensure transmission

Attaching the monitor to power

1. Place 3 prong plug from power strip into an electrical outlet (Do not place in outlet controlled by a wall switch.)
2. Attach the USB extender cable to the power cable provided
3. Plug small USB connector end of the power cord into side port of tablet and then plug the power brick into the power strip
4. Turn the power strip ON
5. Press and hold the power button on the Tablet
6. "Retrieve configuration" packet under Settings,  Status button to sync LifeStream remote programming with Tablet and ensure communication (note: it can take a few minutes to reflect updates).
7. Contact your LifeStream telehealth support to verify retrieval of configuration packet
8. Verify receipt of test message at LifeStream prior to patient instruction and sending first set of vital signs
9. Contact Honeywell Technical Support to troubleshooting the monitor from the home whenever possible