

The DM with at least 4.10.11A firmware works with the types of phone service and companies as listed in the table below.

**NOTE: Telephone companies, providers, and services undergo frequent change. Please consult your telephone service provider with any questions about your type of service.**

If you have questions, are unsure, or otherwise can not establish a phone connection while attempting to allow the DM Monitor to transmit, contact Honeywell HomMed Customer Service.

Service Type	Examples	Status
Normal Phone Line	The Bell System	Works
Normal Phone also using DSL Internet	SOME but not all of the following: AT&T Verizon Embarq ... and many others	Works with DSL Filter between monitor and wall jack
Hybrid VOIP*	Cable Companies such as: Comcast Charter Time Warner (Road Runner) Bright House Qwest Cox Frontier AT&T ... and many others	Works 4.10.11A and newer firmware
Full VOIP	Services such as: Vonage Magic Jack Skype Verizon FiOS ... and many others	<b>Will NOT work</b>
PBX , and full digital phone lines	Some office and some hotel phones/lines/systems	Will Not Work <b>*WARNING*</b> could damage the modem

\*VOIP – Voice over Internet Protocol (VOIP) signifies a wide range of transmission technologies for delivering voice communications over a network such as the Internet or other packet-switched networks. Other terms frequently encountered and synonymous with VOIP include, but are not limited to, IP telephony, Internet telephony, voice over broadband (VoBB), broadband telephony, and broadband phone.